



HUMAN SERVICES
CITY OF SAN ANTONIO

Utility Assistance for Residents Financially Impacted by COVID-19

City Council A Session

Melody Woosley
Human Services Director

November 18, 2021

Overview

- **\$30 million** in ARPA State and Local Fiscal Recovery Funds
- Assists low-income residents financially impacted by the COVID-19 crisis with utility bill payments
- **\$20 million** to CPS Energy customers
- **\$10 million** to SAWS customers



**AMERICAN RESCUE PLAN
ACT OF 2021**

Background



- More than \$130 million in past due bills
- 67,636 customers eligible for service disconnection



- More than \$43 million in past due bills
- 61,965 residential customers 60 days past due

Program Highlights

\$20 million for CPS
Energy bills
\$10 million for SAWS
bills

Both utilities will
administer these funds
to eligible customers

Covers past due bills
incurred from March 1,
2020 to September 30,
2021

Residents earning
less than 125% of the
Federal Poverty Level
(FPL) can receive up to
full balance

Residents earning
125% FPL and over can
receive up to \$1,000
for CPS bill & up to
\$700 for SAWS bill

Program Eligibility



Enroll in affordability plan or payment plan

Certify economic impact from COVID-19 pandemic

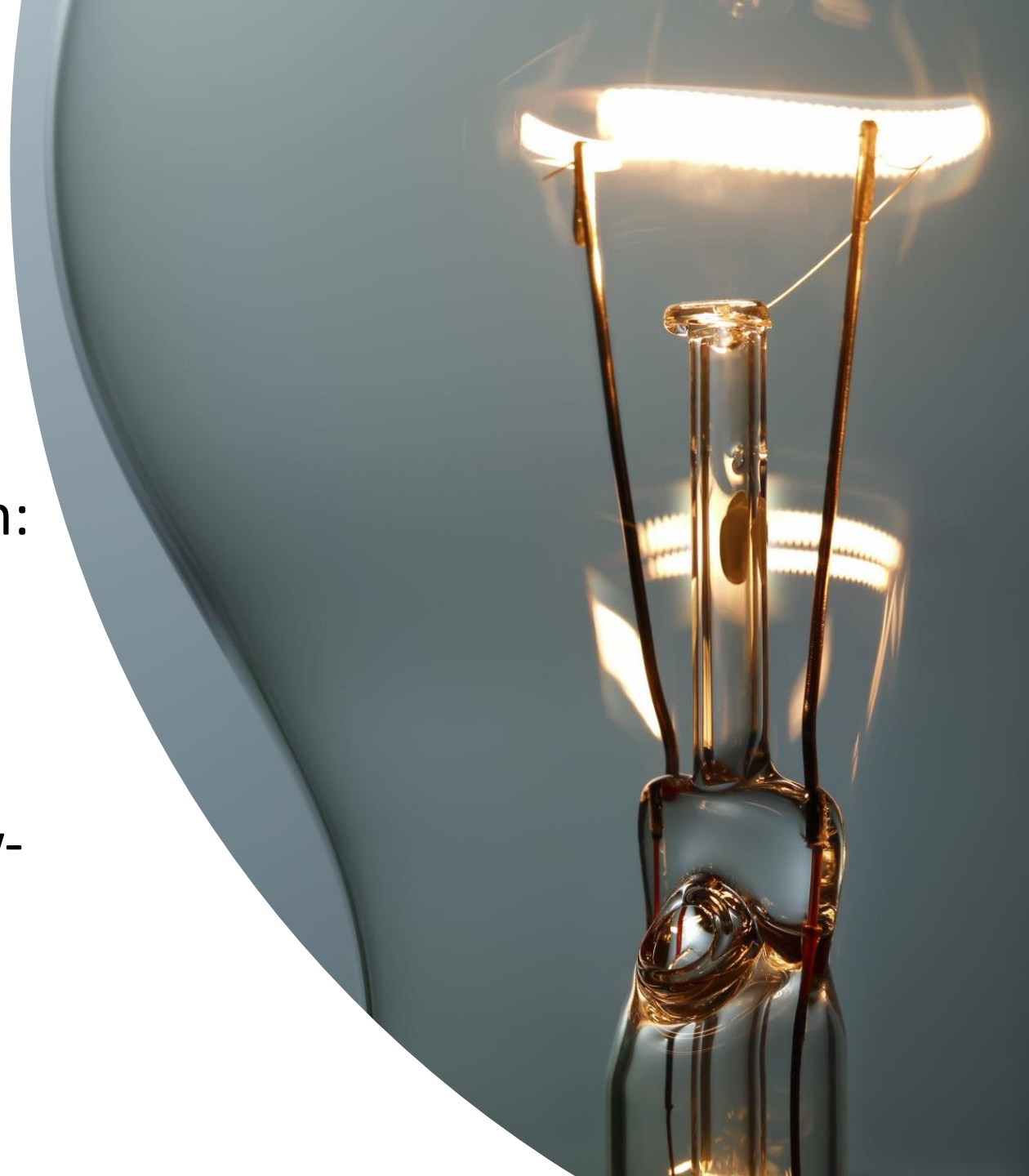
Show income documentation if under 125% Poverty Level

Recommendation

Approval of interlocal agreements with:

- CPS Energy for \$20 million and
- SAWS for \$10 million

To provide utility bill assistance for low-income residents affected by the pandemic





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